

# Warranty Replacement Form

## TO EXPEDITE YOUR WARRANTY REPLACEMENT, PLEASE COMPLETE AND RETURN THE FOLLOWING:

1. Email this form to [info@bodybalance.pro](mailto:info@bodybalance.pro) with a picture of the damaged band OR Enclose this form with your returned Body Balance merchandise and mail it to the address at the bottom of this form. For your protection, return the product insured via FedEx, UPS or First Class Mail. (Please include just the band, not the band with the packaging, it will save you on shipping charges.)
2. For full silicone bracelets, enclose \$3.95 shipping & handling fee. (Credit card, Check (please make checks to 'Body Balance), or Money Order)
  - a. \$4.95 shipping & handling fee outside of USA. (Credit Card or Money Order only)
  - b. If merchandise is not present, please enclose \$9.95 replacement fee (includes shipping & handling).
3. For bracelets with a metal clasp, enclose \$9.95 shipping and handling fee. Credit card, Check (please make checks to BodyBalance), or Money Order.
  - a. \$11.95 shipping & handling fee outside of USA. (Credit card or Money Order only)
4. Include a copy of the purchase receipt or web order number, if available

5. If you are upgrading your product, please include credit card information for the difference in price.

### WARRANTY POLICY:

This warranty covers the bracelet from tearing in half and the mylar piece falling out. Simple wear and tear due to normal wear is not covered. For example, the silicon letters can eventually wear off on one side of the bracelet.

### RETURN FOR REFUND

Your online purchase is backed by our **( ) Day Money Back Guarantee**. If you're not completely satisfied with your ENDEVVR™ product, you can return it within 30 days of your original purchase date for a 100% refund. The product must be in re-sellable condition. The return of the product is the responsibility of the customer. The BodyBalance™ 45 Day Money-Back Guarantee only applies to purchases made on the [endevr.com](http://endevr.com) website. Bracelets that have been sized or cut to fit are not covered.

### RETAIL LOCATIONS:

For retail purchases, such as at a mall kiosk or an Authorized Body Balance™ Event, please contact your original retail location or Authorized Reseller for their specific terms and policies.

### SHIPPING ADDRESS

Name \_\_\_\_\_

Ship-to-Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone(\_\_\_\_\_) \_\_\_\_\_

Original Order#: \_\_\_\_\_  
(If Available)

Email Address: \_\_\_\_\_

### COMMENTS

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### REASON FOR MY WARRANTY (CHECK ONE)

- Bracelet broke in half.
- Mylar piece fell out.
- Elite metal discoloration
- Other \_\_\_\_\_

### I WOULD LIKE MY REPLACEMENT TO BE :

Type: \_\_\_\_\_ Size: \_\_\_\_\_ Color: \_\_\_\_\_

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### CREDIT CARD INFORMATION

**Payment Required for warranty. May call with payment information if preferred.**

Card Number \_\_\_\_\_

Expiration: \_\_\_\_\_ CVV Code: \_\_\_\_\_

### MERCHANDISE RETURN ADDRESS:

BODY BALANCE PRO  
Attn: Warranty Department  
5600 W. Spring Mtn. Rd. Ste #103  
Las Vegas, NV 89146

